

# You're invited!

## Availity claim payment disputes

Clear Health Alliance cordially invites you and your staff to an Availity training webinar.

Providers should use Availity, our online provider web tool, to submit Medicaid payment disputes beginning July 22, 2019. Providers will have the ability to submit claim reconsideration requests through the Availity Portal with more robust functionality. This means an enhanced experience when:

- Filing a claim payment reconsideration.
- Checking the status of your claim payment reconsideration.
- Sending supporting documentation.
- Viewing your claim payment reconsideration history.

Live webinar from 2 p.m. to 3 p.m. Eastern time:

- September 12
- September 24

### To register:

1. Log in to the Availity Portal at <https://www.availity.com> > Select Help & Training > Select Get Trained.
2. From the Availity Learning Center, enroll using one of the following methods:
  - a. Select the Dashboard drop-down arrow > Select Catalog > Select Sessions > Select the date of the webinar > Select the webinar title > Select Enroll.
  - b. While in the Catalog, select the Search button > Enter the webinar title > Select Enroll.

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<https://provider.clearhealthalliance.com/florida-provider>