



January 2019

# **New PASRR process**

Effective January 1, 2019, the vendor KEPRO now operates all components of Florida's Preadmission Screening and Resident Review (PASRR) process. As of December 31, 2018, the Agency for Health Care Administration's Department of Health and the Department of Elder Affairs discontinued their assistance with Level I PASRR screening. Simply Healthcare Plans, Inc. and Clear Health Alliance (Simply) wants to advise all participating nursing homes and hospital staff that they must use KEPRO's online PASRR portal to complete Level I PASRR screenings and request Level II PASRR evaluations and resident reviews.

#### How do I register with KEPRO?

Each nursing home and hospital should appoint one person to be the administrator, or owner, of the provider portal account. The account administrator is typically a supervisor as this user role holds the highest system permissions. Once this individual is selected, please visit <a href="https://floridapasrr.kepro.com">https://floridapasrr.kepro.com</a> to complete registration.

### What if I need assistance using KEPRO?

KEPRO has a number of resources and training materials available on its website to assist providers with this transition. Navigate to <a href="https://floridapasrr.kepro.com">https://floridapasrr.kepro.com</a> > Resources > Training Materials to access these materials.

### What if the facility has a registration delay?

KEPRO will accept PASRR forms by fax at **1-866-677-4776** through March 30, 2019, from providers who have not been able to complete the registration process.

## Do I still need to submit a copy of the PASRR to Simply?

Yes, after KEPRO approves the PASRR, please submit a copy to Simply. The facility can print a copy of the PASRR from the portal and fax to **1-866-495-1986** for skilled nursing facility (SNF) approval. Our process for SNF approval has not changed. We must receive a completed PASRR prior to SNF admission.