

February 2019

New postdischarge and chronic meals vendor

Simply Healthcare Plans, Inc. and Clear Health Alliance (Simply) has entered into an agreement with GA Foods for the distribution of postdischarge and chronic meals.

When did this change become effective?

Regional rollout schedule:

- Medicaid members in regions 9, 10 and 11: currently effective as of December 1, 2018
- Medicaid members in regions 5, 6, 7 and 8: currently effective as of January 1, 2019
- Medicare members: currently effective as of January 1, 2019
- Medicaid members in regions 1, 2, 3 and 4: currently effective as of February 1, 2019

What members are eligible to receive postdischarge or chronic meals?

All Simply members enrolled in Medicaid and Medicare programs are eligible to receive postdischarge or chronic meals. To determine coverage for a specific member:

- Access eligibility and benefits information on the Availity Portal.
- Call Simply Provider Services at **1-844-405-4296** for Medicaid or **1-844-405-4297** for Medicare.

How can I refer members to receive postdischarge or chronic meals?

Submit a request to Simply by fax or telephone.

Fax:

- Medicaid: **1-800-964-3627**
- Medicare: **1-866-959-1537**

Phone:

- Medicaid: **1-844-405-4296**
- Medicare: **1-844-405-4297**

www.simplyhealthcareplans.com/provider | www.clearhealthalliance.com/provider

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. is a Medicare-contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in Simply Healthcare Plans, Inc. depends on contract renewal.