

September 9, 2019

## Update: post-Hurricane Dorian

The purpose of this alert is to provide an update to the previous provider alert issued on August 30, 2019 regarding Hurricane Dorian.

Now that the hurricane has moved past Florida and we begin returning to normal business operations, the following flexibilities/waivers offered to providers in the alert issued on August 30, 2019, expired on 11:59 p.m. on Sunday, September 8, 2019.

- Waiver of prior authorization requirements for critical life sustaining services such as oxygen, nebulizer, ventilator, feeding pump, dialysis, insulin/insulin administration, durable medical equipment (DME), private duty nursing (PDN), hospital services, nursing facility services, and chemotherapy.
- Waiver of inpatient facility denials for late submissions of clinical information and the acceptance of verbal concurrent reviews.
- Temporary postponement of the preadmission screening and resident review processes
- Waiver of the *Medical Certification for Medicaid Long-term Care Services and Patient Transfer Form (Form 5000-3008)* prior to admission to a nursing facility

If you have any questions, please contact Provider Services at:

- Medicaid/Medicare/CHIP/Clear Health Alliance: **1-844-405-4296**
- Long-term care: **1-877-440-3738**

<https://provider.simplyhealthcareplans.com/florida-provider>

<https://provider.clearhealthalliance.com/florida-provider>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. is a Medicare-contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in Simply Healthcare Plans, Inc. depends on contract renewal.

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