

New specialty pharmacy program

What's changing and when?

Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) will launch a new specialty pharmacy program with IngenioRx* Specialty Pharmacy. The new program provides the care members need when a specialty drug is dispensed.

Effective February 1, 2021, specialty medications for Simply members will need to be filled at IngenioRx Specialty Pharmacy. IngenioRx Specialty Pharmacy will enable members taking specialty medications and who have complex medical conditions to stay compliant with their specialty drug regimens.

As a partner with the state in providing quality care for our Medicaid population, Simply continuously looks for ways to increase efficiency and save taxpayer money. The new specialty pharmacy program provides an opportunity to slow the growth of prescription drug costs. In addition, it will enable members to easily refill their prescriptions online and have them conveniently shipped to their home or a provider's office at no cost.

What can I do to help members with this transition?

Please assist members in transitioning to IngenioRx Specialty Pharmacy by faxing prescriptions for Specialty medications to IngenioRx Specialty Pharmacy at **1-833-263-2871**. Please include the member's Simply or CHA ID number with the prescription. You can also call the IngenioRx Provider Services number at **1-833-262-1726** for assistance if needed.

How will members be notified of this change?

Members will be provided with two grace fills at other network pharmacies; a letter will be mailed to the member after each fill to notify them of the need to transition their specialty prescription to IngenioRx specialty pharmacy.

Additional information

Network pharmacies have been notified of this specialty pharmacy program and provided with information to assist members.

For more information or if you have questions, contact your local Provider Relations representative or call Provider Services at **1-844-405-4296**.

* IngenioRx, Inc. is an independent company providing pharmacy benefit management services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance.

<https://provider.simplyhealthcareplans.com/florida-provider>

<https://provider.clearhealthalliance.com/florida-provider>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

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