

## Provider Bulletin April 2020

## Telemedicine guidance for early intervention services

With the emergence of the novel coronavirus and COVID-19, there is an urgency from the Centers for Medicare and Medicaid Services (CMS) and the Agency for Health Care Administration (AHCA) to expand the use of technology to help people who need routine care, and keep vulnerable members and members with mild symptoms in their homes. Simply Healthcare Plans, Inc. and Clear Health Alliance (Simply) have created this tip sheet to provide telemedicine guidance for early intervention services (EIS) during the declared public health emergency concerning the COVID-19 outbreak.

These flexibilities apply to services provided when:

- Services cannot be delivered because the provider office is closed (when services are delivered in an office setting) and in-home care or delivering services in an alternative location is not an option.
- The provider and/or the recipient meet one or more of the self-screening criteria for COVID-19 in accordance with the Department of Health guidelines and services cannot be delivered in the home.

Effective March 20, 2020, we will reimburse for the delivery of early intervention sessions via telemedicine when performed by an eligible EIS provider. Simply will reimburse for evaluation, diagnostic, and treatment recommendations for services included on the respective therapy services fee schedule to the extent services can be delivered in a manner that is consistent with the standard of care and all service components designated in the American Medical Association's Current Procedural Terminology and the Medicaid coverage policy is provided. *Providers must append the GT modifier to the procedure code in the fee-for-service delivery system.* Services are covered, as described below:

Service	Procedure code	Required modifier	Limits
Early intervention individual session: family training	T1027 SC	GT	Four 15-minute units per day
Therapy services	All therapies listed on the respective <i>Therapy Services</i> <i>Fee Schedule</i>	GT *Note billing guidance after 4/1/2020*	Per the Therapy Services Fee Schedule

\*Effective April 1, 2020, claims for EIS therapy services provided via telemedicine must include the **TL modifier** in the first position and **GT modifier in the second position**. For more information, visit **AHCA's March 20**, 2020 Florida Medicaid Health Care Alert:

https://ahca.myflorida.com/Medicaid/pdffiles/provider\_alerts/2020\_03/Telemedicine\_Guidance\_Therapy\_ Services-EIS\_20200320.pdf.

https://provider.simplyhealthcareplans.com/florida-provider https://provider.clearhealthalliance.com/florida-provider

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract. Medicaid contract. SFLPEC-1989-20 April 2020