

COVID-19 state of emergency: hospital transfer requirements

This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. and Clear Health Alliance (Simply).

On March 9, 2020, Governor Ron DeSantis issued Executive Order Number 20-51 related to the 2019 novel coronavirus (COVID-19). The purpose of this provider bulletin is to provide direction regarding the requirements for hospital and skilled nursing facility transfers.

During the COVID-19 state of emergency, Simply will be following the [Statewide Medicaid Managed Care Policy Transmittal: 2020-39](#) and will waive service authorization requirements prior to admission for hospital and skilled nursing facility transfers, including:

- Inter-facility transfers.
- Transfers to a long-term care hospital.
- Transfers to a nursing facility.

This applies when the receiving facility is a participating provider or nonparticipating provider. Simply will be requiring notification from the receiving facility and the skilled nursing facility of all such admissions within 48 hours of the admission, including weekends. Fax admission notifications to: **1-800-964-3627**.

At the point of notification, additional clinical information will be requested for concurrent/continued stay reviews to facilitate care coordination and discharge planning.

For questions, please contact your provider relations representative.

<https://provider.simplyhealthcareplans.com/florida-provider>

<https://provider.clearhealthalliance.com/florida-provider>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

Simply Healthcare Plans, Inc. is a Medicare contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in Simply Healthcare Plans, Inc. depends on contract renewal.

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