

## Mail order pharmacy reminder

*This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA), as well as the Florida Healthy Kids (FHK) program for Simply.*

The IngenioRx\* home delivery pharmacy provides all Simply and CHA members the opportunity to have prescriptions delivered to their home, free of charge. Benefits include:

- Safety: In light of COVID-19, having medications delivered directly to a member's home is a safer option than visiting the pharmacy.
- Convenience: IngenioRx is a convenient alternative for members who have concerns such as difficulty with transportation or mobility limitations.
- Easy order refills: Members can refill prescriptions by calling the IngenioRx Pharmacy Member Services number on the back of their ID card or online at:
  - Simply: <https://www.simplyhealthcareplans.com/florida-medicaid/benefits/pharmacy-benefits.html#/pharmacydruginteraction>
  - CHA: <https://www.clearhealthalliance.com/florida/benefits/pharmacy-benefits.html#/pharmacydruginteraction>
- Speaking with a pharmacist: Members can speak directly with a pharmacist who will answer their medication questions.

You can send prescriptions to the IngenioRx home delivery pharmacy three ways:

- ePrescribe: Search for IngenioRx home delivery pharmacy in your ePrescribing platform.
- Fax: **1-800-378-0323**
- Phone: **1-833-203-1742**

Please note that the *Preferred Drug Lists (PDLs)* are different for Simply, CHA and Simply Florida Healthy Kids benefits. Please refer to the respective *PDLs* on the provider pages of Simply and CHA provider websites when prescribing for Simply and CHA members:

- Simply and Florida Healthy Kids *PDLs*: <https://provider.simplyhealthcareplans.com/florida-provider>
- CHA *PDL*: <https://provider.clearhealthalliance.com/florida-provider>

\* IngenioRx, Inc. is an independent company providing pharmacy benefit management services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance.

<https://provider.simplyhealthcareplans.com/florida-provider>

<https://provider.clearhealthalliance.com/florida-provider>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Healthy Kids contract.

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