

Ready, set, renew!

We are here to help

It is time for some of your patients to renew their Medicaid benefits. We want you to have all the information needed to answer questions and help your Medicaid patients renew their coverage.

What steps do my patients need to take?



Ready:

Member prepares their renewal documents.



Set:

Member checks the documents for accuracy and completeness.



Renew:

Member submits their renewal documents based on their plan, using the following methods.

Simply and CHA:

- **Online:** <https://myflfamilies.com/services/public-assistance>
- **Fax:** 866-886-4342
- **Phone:** 850-300-4323 (TTY 711)
 - Florida Relay 711
 - TTY 800-955-8771
- **In-person:** Member can find their local county office at <https://myaccess.myflfamilies.com/Help/HCCOL>
- **Mail:** Office of Economic Self-Sufficiency Mail Center
P.O. Box 1770
Ocala, FL 34478-1770

FHK:

- **Online:** <https://floridakidcare.org/renew>
- **Email:** contactus@healthykids.org
- **Fax:** 866-867-0054
- **Mail:** Florida KidCare
Attn: RENEWAL
P.O. Box 980
Tallahassee, FL 32302-0591

<https://provider.simplyhealthcareplans.com> | <https://provider.clearhealthalliance.com>