

Provider Bulletin

November 2021

Important LabCorp reminder

This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) as well as the Florida Healthy Kids (FHK) and the Medicare Advantage programs for Simply.

LabCorp* is the exclusive independent laboratory provider for Simply and CHA. Using an in-network laboratory helps patients maximize their lab benefits and minimize their out-of-pocket expenses.

LabCorp and its specialty testing group comprise one of the nation's largest clinical and specialized laboratory networks. While offering the conveniences and personalized services of a local lab, LabCorp also provides the quality, expertise, innovation, and connectivity solutions of a leading national laboratory provider.

LabCorp's specialty testing group laboratories listed below will also be included as exclusive independent laboratory providers:

- MedTox Laboratories
- Monogram BioSciences

LabCorp offers the following services:

- Enhanced test menu and a commitment to scientific innovation: A broad test menu and specialized testing laboratories offer you single-source laboratory services. LabCorp's scientific team continually reviews relevant and/or cutting-edge diagnostic technology to provide physicians and patients with the most scientifically advanced testing in the industry.
- **Practice connectivity expertise:** A variety of test ordering and result delivery solutions provide the flexibility to meet your needs, including several electronic options:
 - Web-based electronic solutions
 - Bidirectional and unidirectional interfaces: LabCorp has established interface capabilities with more than 700 electronic medical record (EMR) and payment management systems
- Flexible specimen pick-up: LabCorp provides courier service for specimens collected in your office.
- Customized pick-up schedules to meet your office needs.
- **Improved patient success:** LabCorp operates an extensive patient service center network for convenient patient specimen collection:
 - Many locations offer early morning and Saturday hours.

https://provider.simplyhealthcareplans.com

https://provider.clearhealthalliance.com

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

Simply Healthcare Plans, Inc. is a Medicare contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in Simply Healthcare Plans, Inc. depends on contract renewal.

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Healthy Kids contract.

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^{*} LabCorp is an independent company providing laboratory services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance.

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- Online appointment scheduling is available for additional patient convenience at labs and online at www.LabCorp.com.
- Reliable STAT/same-day testing: LabCorp has local STAT and same-day testing capabilities throughout the region.

For additional information about LabCorp, including a continually updated list of current and new patient service centers and hours of operation, please visit www.LabCorp.com.