

## Update to prior authorization requirements for hospital transfers

*This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) as well as the Florida Healthy Kids (FHK) program for Simply.*

Simply and CHA are reinstating prior authorization requirements for the following services that were previously waived in response to COVID-19:

- Transfers to an acute inpatient rehabilitation (AIR) facility for **non-COVID-19 patients**; and
- Transfers to a skilled nursing facility (SNF) for **non-COVID-19 patients**

This change is effective for dates of services on or after February 18, 2022. The services listed above **will now require** prior authorization. These provisions apply to enrollees being transferred from a hospital if there is no COVID-19 diagnosis.

Please note that we will require receiving facilities to notify the plan of an admission within 48 hours of the admission, including weekends. Fax admission notifications to **800-964-3627**. At the point of notification, additional clinical information will be requested for concurrent/continued stay reviews to facilitate care coordination and discharge planning.

**Email is the quickest and most direct way to receive important information from Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA).**

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (Simply: <https://bit.ly/3Cm6b8s>, CHA: <https://bit.ly/2ZoU8so>).

Simply:



CHA:



<https://provider.simplyhealthcareplans.com> | <https://provider.clearhealthalliance.com>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Healthy Kids contract.

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