Important notice for pediatricians: newborn enrollment policy

This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA).

Simply and CHA are responsible for all Medicaid-eligible newborns of enrolled members. This includes payment of medically necessary services and well-child care for the newborn from the date of his or her birth, regardless of the mother's continued enrollment in the plan unless the newborn is disenrolled.

The Agency for Health Care Administration (AHCA) requires Medicaid providers to render care and services to Medicaid-eligible newborns from the date of their birth. Balance billing for a covered service is not permitted. Verify if the mother was eligible for full Medicaid on the baby's date of birth by using the web portal, MEVS, FaxBack, or AVRS. The Medicaid fiscal agent will not activate the baby's coverage if the mother is not eligible or her eligibility category is MU (Presumptively Eligible Pregnant Woman) or FP (Family Planning Services Only).

If the mother is a Simply or CHA member with Medicaid, the baby will be retroactively enrolled in the same managed care plan as the mother for the first 3 months of life unless the mother voluntarily enrolls the baby in a different managed care plan.

Providers who do not follow this guidance are at risk of receiving an AHCA complaint, contributing to gaps in newborn care, and not abiding by the Statewide Medicaid Managed Care contract.

All providers are responsible for reporting member pregnancies to us to initiate the unborn child's Medicaid eligibility process and ensure appropriate case management.

For all pregnant members we are aware of, we will submit a request to the Department of Children and Families (DCF) for the assignment of an inactive Medicaid ID for the unborn child. When the baby is born, we will submit a request to DCF to activate the Medicaid ID to ensure plan enrollment and claims payment. For babies born without a Medicaid ID, we will submit a request to DCF for a presumptive eligible newborn Medicaid determination to obtain a Medicaid ID for the baby.

For more information on this policy and requirements, visit AHCA at
https://ahca.myflorida.com/medicaid/newborn/index.shtml or refer to the provider manual at
https://provider.simplyhealthcareplans.com/docs/gpp/FLFL_SMH_FHKProviderManual.pdf?v=202102231922.

https://provider.simplyhealthcareplans.com
https://provider.clearhealthalliance.com