



Digital care provider enrollment application in Availity Essentials

Florida | Simply Healthcare Plans, Inc. (Simply) | Statewide Medicaid Managed Care (SMMC) • Florida Healthy Kids (FHK)
Florida | Clear Health Alliance (CHA) | Statewide Medicaid Managed Care (SMMC)

The digital care provider enrollment application, hosted in Availity Essentials, is an existing enrollment option that supports eligible care providers with the online enrollment process.

Who can use this tool?

Digital care provider enrollment is currently limited to professional practitioners (PCPs and specialists).

Note: Facilities and care providers who submit rosters or have delegated agreements will continue to use the existing enrollment process.

Who should follow a different process for care provider enrollment?

If you are a care provider that falls under one of the specialties/services listed in the table located at the end of this bulletin, follow the indicated instructions for network participation.

If you're a PPO care provider for Simply and CHA or a care provider offering services outside the specialties/services table, send a letter of interest to:

Attn: Provider Relations
Simply Healthcare Plans, Inc.
5411 Sky Center Drive, Floors 7 and 8
Tampa, FL 33607

What features does the application provide?

- Apply to add new practitioners to an already existing group.
- Apply and request a contract to enroll a new group of practitioners.
- Monitor submitted applications statuses in real-time with a digital dashboard.

How the online enrollment application works

The system retrieves all your professional and practice details from the Council for Affordable Quality Healthcare (CAQH) ProView to complete the enrollment process, including credentialing, claims, and directory management. Make sure your care provider's information on CAQH is current and marked as complete or re-attested.

The online enrollment application will guide you through the process, and a dashboard will display real-time application statuses. You will know where each care provider is in the process without having to call or email them for a status.

Accessing the care provider enrollment application

Log in at <https://essentials.availity.com> > Payer Spaces > Simply and CHA > Applications > Provider Enrollment and Network Management to begin the enrollment process.

Before you begin

If your organization is not registered for Availity Essentials, the designated administrator should visit <https://Availity.com> and select Register. For organizations already using Availity Essentials, your administrators will automatically gain access to the care provider enrollment application. Staff members using this application must be assigned the user role by an administrator. To find your administrator, go to My Account Dashboard > My Account > Organization(s) > Administrator Information.

Need assistance with registering for Availity?

Visit <https://www.availity.com/contact>.

Specialties/services that follow a different care provider enrollment process

Both Simply and CHA collaborate with vendors who provide services for our members. If you are a care provider in one of the specialties or services listed in the attached chart, contact the corresponding vendor to discuss network participation.

Service	Line of business	Vendor contact information
Acupuncture	Simply / CHA FHK LTC/LTSS Medicare	American Specialty Health Group, Inc.® 800-972-4226 https://ashcompanies.com/SolutionsAndServices
Behavioral health	Simply / CHA FHK LTC/LTSS Medicare	Carelon Behavioral Health 844-375-7215 (Simply and LTC with Simply) 844-280-9633 (CHA) 877-698-7787 (MA) https://www.carelonbehavioralhealth.com/providers
Cardiology (Miami-Dade, Broward, and Palm Beach only)	Medicare	Evolent 888-999-7713 https://www.evolent.com/
Chiropractic services	Simply / CHA FHK LTC/LTSS Medicare	American Specialty Health Group, Inc.® 800-972-4226 https://ashcompanies.com/SolutionsAndServices

Service	Line of business	Vendor contact information
Dental services	Medicare	Liberty Dental 888-352-7924 https://www.libertydentalplan.com/Providers/Providers-1.aspx
Dermatology	Simply / CHA FHK LTC/LTSS Medicare	Dermatology Network Solutions (DNS) 844-222-3535 https://providernetworksolutions.com/contact/
Hearing services	Simply / CHA FHK LTC/LTSS	20/20 Hearing Care Network, Inc. 844-575-4327 https://2020hearingnetwork.com/providers
Hearing services	Medicare	TruHearing 855-286-0550 providercontracting@truhearing.com
Hematology/oncology (Miami-Dade, Broward, Pinellas, Hillsborough, and Palm Beach only)	Medicare	The Oncology Institute (TOI) 844-218-8661 https://theoncologyinstitute.com/
Home health, home infusion, and DME	Simply / CHA FHK Medicare	Integrated Home Care Services, Inc. (IHCS) 844-215-4264 https://ihcscorp.com/provider-portal/
Laboratory services	Simply / CHA FHK LTC/LTSS Medicare	LabCorp 800-877-5227 https://labcorp.com
Palliative care	LTC/LTSS Medicare	Aspire 615-454-9850 https://aspirehealthcare.com/
Pest control/home modification	LTC/LTSS	Evolve 844-438-7577 https://evolve-emod.com/loi-application

Service	Line of business	Vendor contact information
Pharmacy benefit manager	Simply / CHA FHK LTC/LTSS Medicare	CarelonRx 833-325-2030 https://carelonrx.com
Podiatry	Simply / CHA FHK LTC/LTSS Medicare	Podiatry Network Solutions (PNS) 844-222-3939 https://providernetworksolutions.com/contact/
PT/OT/ST services	Simply / CHA FHK LTC/LTSS Medicare	Health Network One, Inc. (HN1) 888-550-8800 https://healthnetworkone.com/join/
Transportation (statewide)	Simply / CHA FHK LTC/LTSS	Ride2MD CHA: 877-671-6671 MMA: 844-628-0388 LTC: 844-671-6662 https://ride2md.com/
Transportation (statewide)	Medicare	Ride2MD 833-628-0388 https://ride2md.com/
Vision services	Simply / CHA FHK Medicare	iCare 855-373-7627 https://myicarehealth.com