



Medicaid Managed Care
Florida Healthy Kids
Medicare Advantage

Provider Bulletin
June 2021

2021 Provider Satisfaction Survey

This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) as well as the Florida Healthy Kids (FHK) and the Medicare Advantage program for Simply.

2021 Florida Provider Satisfaction Surveys have been mailed out to chosen providers. You will receive two mailings and outreach calls from our corporate vendor (Center for the Study of Services)* to help you complete the survey. The Agency for Health Care Administration (AHCA) and Florida Healthy Kids Corporation are interested in understanding your satisfaction with our Florida plans. Results from the survey will help Simply and CHA identify areas of opportunity to better serve you and our members.

We want to know what is important to you. If you receive a survey, we highly encourage you to complete it. Your responses are greatly appreciated and will be kept completely confidential. When you are done with the survey, please use the enclosed postage-paid envelope to mail the survey to:

Center for the Study of Services
P.O. Box 3416
Hopkins, MN 55343

If you have questions about this survey, please call Center for the Study of Services at **855-545-8769**.

* Center for the Study of Services is an independent company providing educational services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance.

<https://provider.simplyhealthcareplans.com>

<https://provider.clearhealthalliance.com>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

Simply Healthcare Plans, Inc. is a Medicare contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in Simply Healthcare Plans, Inc. depends on contract renewal.

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Healthy Kids contract.

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