

Important notice:

Vision services vendor transition to iCare Health Solutions, LLC

This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) as well as the Florida Healthy Kids (FHK) and the Medicare Advantage program for Simply.

Effective December 31, 2020, EyeQuest (DentaQuest of Florida, Inc.)* will no longer be providing medical and surgical vision services for Simply and CHA members. Beginning January 1, 2021, iCare Health Solutions, LLC* will be the statewide subcontractor providing medical and surgical vision services to Simply and CHA members.

Providers who are out of network as of January 1, 2021, will be eligible for a 60-day continuity of care period where claims will be payable to allow time for members to transition to a new provider, if necessary. The continuity of care period ends on March 2, 2021. All impacted members were notified by mail on November 2, 2020.

If you have questions regarding future network or contract related inquiries, call iCare at **1-855-373-7627, ext. 343**.

If you have general inquiries relating to this transition, call iCare's Provider Services at **1-855-373-7627**.

* EyeQuest (DentaQuest of Florida, Inc.) is an independent company providing medical and surgical vision services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. iCare Health Solutions, LLC is an independent company providing medical and surgical vision services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance.

<https://provider.simplyhealthcareplans.com>

<https://provider.clearhealthalliance.com>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

Simply Healthcare Plans, Inc. is a Medicare contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in Simply Healthcare Plans, Inc. depends on contract renewal.

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Healthy Kids contract.

SFL-NL-0251-21 February 2021

517395FLPENSH